

North Hill Farm Privacy Notice

What information we collect about you

When you make a booking with us, we collect the names of all the guests who will be staying, email address and telephone number of the person making the booking. We also collect a debit or credit card number as a security of booking.

How we use the information we hold on you

We will use your email address to send you confirmation of the booking and an email with more details on how to find us and other information you may find useful for your stay.

We will not use your telephone number to contact you unless it for an emergency and/or we have been unable to contact you by email and we need to contact you regarding your stay.

How is your data stored

All of the personal and debit/credit card data you supply us, as part of the booking process, is stored securely in a locked cabined and destroyed after your check-out date.

We will not share your information with any third party unless there is a legal reason for doing so.

Guest Registration

We are required by law to collect the following information on all our guests on arrival.

For commonwealth guests; Name and nationality

For non commonwealth guests; Name, nationality, passport number, address of next destination

We will keep these details in a locked filing cabinet. We are required to keep these registration forms for a year and show them to a police officer if they request to see them. We will destroy these forms 12 months after your stay.